

The Federal Communications Commission (FCC) has required telecommunications providers to educate customers on the topic of backup power. If you have any questions, please contact the DataVision office at (503)792-3611 or (971-983-5000.

Backup Power for Home Phone Services during Power Outages:

For many years, your home phone would allow you to stay connected to emergency voice services during a power outage. However, many of today's advanced home phone services require backup battery power to continue functioning during an outage. To avoid a disruption of home voice service during an outage - and to maintain the ability to connect to 911 emergency services - we at DataVision offer you the option of purchasing backup power for your home phones.

What Your Battery Can - and Can't - Do for You:

Backup batteries for telephone modems allow you to continue to use your home voice services during a power outage. Without a backup battery or alternate backup source such as a generator, customers will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your phone is by using some form of backup power. Our backup battery does not provide power to any services other than voice. Home security systems, medical monitoring devices and other equipment will not run on a home phone backup battery.

Purchase and Replacement Options:

If you are concerned about being able to contact 911 emergency services during a power outage, a backup battery may be a good option for you.

You can purchase a backup battery through many of your local retailers or on-line, including from the vendor identified below. Be sure to purchase the battery model that matches the type of modem that you have. The type of battery that we suggest is a CyberPower CS30U12V-20 Cybershield UPS - 30 Watt 20 Ah.

Amazon lists the CS30u12v-20cYBERSHIELD ups FOR SALE AT \$89.00.

<https://www.amazon.com/CyberPower-CS30U12V-20-CyberShield-UPS-Watt/dp/B00A4ST6CQ>

Expected Backup Power Duration:

Backup batteries are expected to last at least 8 hours on standby power. The backup battery should give you 6 hours of talk time. If you feel that is not enough time, you may extend your standby power by purchasing a 24 hour battery or additional 8 hour batteries.

Instructions for Proper Care and Use of Your Batter: Please follow the more detailed instructions included with your battery included with your battery for proper use, storage and care of your battery to endure that it will function as needed during a power outage. If you do not store your battery correctly, it may shorten its useful life. Environmental factors such as temperature can shorten your battery's useful life. These batteries are not rechargeable. They will not last forever and batteries should be replaced when your device starts to make a loud beeping sound. That sound means that the battery is depleted, and must be replaced. You should also periodically, as described in the instructions included with your battery, remove and test your battery to verify both the operation of the backup battery and its condition.

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