



NEW CUSTOMER INFORMATION

Agreement of Service Waiver of Installation and Equipment Charges High Speed Internet

I understand and agree to fulfill my obligation to pay for **12 months** of Internet service to DataVision. I understand and agree that if I terminate this agreement before the full commitment, my account will be charged either the monthly service fee for the months and days remaining or my account will be charged the waived non-recurring \$99 Install fee.

For new construction I agree to fulfill my obligation to pay for **24 months** of Internet service to DataVision. I understand and agree that if I terminate this agreement before the full commitment, my account will be charged either the monthly service fee for the months and days remaining or my account will be charged the waived non-recurring \$99 Install fee. In addition, construction costs will be charged to account as well.

Waiver of Deposit

I understand that the regularly charged security deposit for basic services of two times average amount of the service charges that I have requested has been waived at this time.

At the time I fail to make my payment on or before the bill due date of the 21st of each month and DataVision is required to send me a late or restriction notice for non-payment, I understand that the waived deposit amount may be applied to my account.

DVC Access to Install/Repair

As a customer of DataVision, I will grant DataVision, also referred to herein as The Company, the necessary rights privileges, and easements to construct, operate, replace, repair, and perpetually maintain on the property owned or leased by the undersigned its communications service infrastructure. All communications service infrastructure constructed and/or installed by The Company shall, at all times, be the sole property of The Company. The Company shall have the first of access to the undersigned customer's property to repair, service, and/or remove all communications infrastructure upon termination of the customer's service for any reason.



CPNI INFORMATION

Customer Proprietary Network Information (CPNI) is information about a subscriber's services or calling patterns. This includes most information found on a monthly statement such as date, time, and duration of calls. It would also include the types of services that customers subscribe to.

We may use CPNI information to market to our customers within the same category of service such as offering a new Internet package to an existing Internet customer.

DataVision does not share CPNI information to its affiliates in order to market products and services. DataVision will share customer information to its affiliates for non-marketing purposes such as sending information to our long distance provider and sending records to 911.

At DataVision we are required by law to keep customer information private, one of the ways we do this is by using passwords to confirm who we are speaking with. Please help us by keeping your password and authorized users up to date on your account.